

# OUR COMMUNITY BROADBAND PROJECT IN KNAPTON...

County Broadband  
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Peter Neatherway  
11 Lawn Close,  
Knapton,  
NR28 0SD

Letter Ref: CBL-STK-011021-L

1st October 2021

**Dear Cllr Neatherway,**

I am writing to you regarding our upcoming project to bring a new type of broadband network to **Knapton**.

You may have already heard a little about County Broadband, we are a full-fibre to the property (FFTP) broadband network provider based in East Anglia, and it's our mission to ensure that villages like yours, can access full-fibre broadband.

As you may be aware, full-fibre is a service that has been identified to kick-start economic growth in the UK, and is seen as the 'future-proof' provision of broadband to UK homes and businesses. Prime Minister Boris Johnson is relying on local providers like County Broadband, funded by a multi-million pound private investment to build new Hyperfast networks, to achieve his flagship target of 100% gigabit-speed (1000Mbps) connectivity by 2025.

Unlike other providers, we are privately funded putting our £46 million investment from Aviva Investors to work, enabling us to build our full-fibre network which is capable of broadband speeds up to 1000Mbps (1GB) of internet connectivity. On a full-fibre broadband connection, it would take you less than 5 minutes to download an Ultra HD movie, compared to 5 hours on a standard connection (10Mbps)\*.

We also work alongside local communities to raise awareness of the benefits that our full-fibre network can achieve for local residents and the local economy. Provided there is sufficient interest in our project, we invest our people, our services and our build partners, to ensure we can make your village Hyperfast.

*(continued overleaf)*

Company no: 04666043  
Registered in the United Kingdom



## SCAN ME

*Hover your smartphone camera over the QR code to find out more about what we're doing in your community.*

## BUILD UPDATES

*We will write to your constituents every 45 days with project updates on how the build is progressing.*

### ***THAT'S WHERE YOU COME IN***

We are currently looking to start a new project in **Knapton**, providing we receive sufficient interest from the residents in your village.

You can find out more about our project by visiting our website: **[www.countybroadband.co.uk](http://www.countybroadband.co.uk)**.

We know, that residents often rely on their local Councillors to provide important and vital updates associated to their area, so we would like to hear from you if you think you may be able to help support our plans to start building our full-fibre broadband network to residents and businesses throughout the Bentley area.

### ***PIN ME TO YOUR FRIDGE!***

You might like to keep this letter to retain our contact details if you or residents in your area would like to find out more. Our customer services team are on hand to answer any questions you may have on: **01376 562002** (we thought you may even like a handy fridge magnet with our details on too)!

For more advice relating to the project, you can also email for stakeholder updates at: **[communications@countybroadband.co.uk](mailto:communications@countybroadband.co.uk)**

We look forward to hearing from you soon.

Kind Regards,

**The County Broadband Hyperfast Team**  
Aldham, Essex

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## ***/HAVE A QUESTION ABOUT OUR WORKS?***

**CALL US:**  
**01376 562002**

**EMAIL US:**  
**[communications@countybroadband.co.uk](mailto:communications@countybroadband.co.uk)**

**FIND US:**  
**[www.countybroadband.co.uk](http://www.countybroadband.co.uk)**

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\* Finder, Feb 2020: <https://www.finder.com/uk/broadband-speed-statistics>

### ***WHY ARE WE SENDING YOU THIS COMMUNICATION?***

The intention of this communication is to provide a project update relating to the delivery of a new Hyperfast fibre broadband network in your village. Communication in relation to engineering works locally to you is important. This communication has been prepared with the objective of providing the latest update available in relation to any engineering or project works near you, including; surveys, civil engineering works, road closures, overhead cabling works or design works. Please retain this communication as it may contain important information relating to advanced warnings of works commencing in your community, information links to road closures, or other helpful advice relating to the project and its undertaking.